

March 16th, 2022

FW Version Update for Q-Core Encoders to Ver. 4.3.5

Applicability

The following notification pertains to all Q-Core encoders which have generic part numbers i.e., encoders that their part number appears on the Netzer's webpage for the specific encoder type.

This notification does not pertain to encoder types which have been modified for a specific customer's needs and have a non-generic part number. These encoders would retain their original FW version.

Scope and Purpose of FW Update

The FW update to version 4.3.5 is performed for the following reasons:

1. To allow a more stream-lined configuration management of our encoders
2. To allow application of several features and capabilities across a broader range of encoders
3. To allow higher range of resolutions (in selected encoders)

Note that in all other respects the encoder types retain the same performance and functionality that they had prior to the FW update and that no change has been made to Form, Fit, Function, or Interface parameters.

Required actions

The update of the FW version would require customers to download the new version of the Encoder Explorer software from Netzer's website using the following link:

<https://netzerprecision.com/support/s-w-tools/>

For any questions or if any assistance is required, do not hesitate to reach out to Netzer's customer support either directly or through our [website](#).

Respectfully,

Netzer Precision Position Sensors